



Goodhue County  
**Health and Human Services**

426 West Avenue  
Red Wing, MN 55066  
(651) 385-3200

March 18, 2020

**Goodhue County Facilities to Modify Service Delivery;  
Makes State of Emergency Declaration**

The health and safety of Goodhue County residents and employees continues to be the top priority for Goodhue County. As the COVID-19 situation unfolds, Goodhue County remains open but with modifications to protect the public and our employees.

Effective Wednesday, March 18, 2020 at 4:30pm., Goodhue County will be modifying how it delivers services to the public and will not be allowing public entry to county buildings through at least April 3, 2020.

Here at Health and Human Services we will be modifying how we deliver services in each of our departments.

**Family Health:**

Our doors are closed but our nurses are still available! Family Health will continue services with some variation.

- We are now offering our home visiting program to families via video call for those interested. We can also call to check on you, over the phone.
- If you have a visit scheduled, your nurse will call before the visit to see if you would like to make any changes to your method of visit and/or to see if you are having symptoms. If you are not feeling well your nurse will work with you to reschedule.
- Our other services will continue at this time. If you have questions or concerns always feel free to call us at 651-385-3200. This situation is continually changing and we continue to look to MDH for guidance. Should there be changes to our services, we will pass that information along.
- WIC is continuing to provide services via phone. Please call 651-385-6120

**Waiver and South County Health Alliance:**

- Home and community based assessments are currently being conducted by phone or electronic videoing.
- New referrals for services are being screened for urgency by our intake worker and may be delayed at this time.
- Case managers are available by phone or email at this time to continue to serve current clients.

**Social Services:**

For Social Services Intake contact 651-385-3200. Current clients can continue to contact their social worker as usual.

## **Income Maintenance (IMU) (cash, food, healthcare, childcare and emergency programs):**

### To apply for cash, food, child care:

- Contact Health & Human Services at 651-385-3200 to request an application be sent to you, or
- Apply online by going to <https://applymn.dhs.mn.gov> , or
- Complete application - DHS 5223 MDHS Combined Application Form - and submit via fax, mail, email or drop box. To get the application form, go to Department of Human Services (DHS) forms website: <https://mn.gov/dhs/general-public/publications-forms-resources/edocs/>.

### To apply for Emergency Assistance:

- Contact Health & Human Services at 651-385-3200 to request an application be sent to you, or
- Complete application - DHS 5223 MDHS Combined Application Form - and submit via fax, mail, email or drop box. To get the application form, go to Department of Human Services (DHS) forms website: <https://mn.gov/dhs/general-public/publications-forms-resources/edocs/>.

### To apply for healthcare:

- Contact Health & Human Services at 651-385-3200 to request an application be sent to you, or
- To apply online, go to <https://www.mnsure.org>, or
- Complete application - DHS 6696 MNSure Application for Health Coverage and Help Paying Costs - and submit via fax, mail, email or drop box. To get the application form, go to DHS forms website: <https://mn.gov/dhs/general-public/publications-forms-resources/edocs/>

**If you have questions about application, forms or other, please contact Goodhue County Health & Human Services:**

Telephone: 651-385-3200    IMU Fax: 651-267-4879    IMU Email: [hhs.imu@co.goodhue.mn.us](mailto:hhs.imu@co.goodhue.mn.us)

Drop Box: Located outside entrance 426 West Avenue, Red Wing MN 55066

Goodhue County Website: <https://www.co.goodhue.mn.us>

## **Child Support:**

### To obtain an application for Child Support services:

- Contact Health & Human Services at 651-385-3200 to request an application be sent to you, or
- Complete application - DHS 1958 Full Child Support (IV-D) Services Application and Information on Child Support – and submit via fax, mail, email or drop box. To get an application form, go to DHS forms website: <https://mn.gov/dhs/general-public/publications-forms-resources/edocs/>

**If you have questions about application, forms or other, please contact Goodhue County Health & Human Services:**

Telephone: 651-385-3200    Child Support Fax: 651-267-4880

Child Support Email: [hhs.childsupport@co.goodhue.mn.us](mailto:hhs.childsupport@co.goodhue.mn.us)

Drop Box: Located outside entrance 426 West Avenue, Red Wing MN 55066

Goodhue County Website: <https://www.co.goodhue.mn.us>

### Additional Child Support Resources:

Minnesota Child Support Online MCSO includes information on making payments, communicating with child support worker through web mail, and for employers.

To register clients will need:

1. Child support participant number or MCI #
2. PIN #- if clients do not have this it will be mailed to them by caseworker
3. Last four digits of their social security number
4. Date of birth

<https://secure.childsupport.dhs.state.mn.us/mcso/participants/Action/Login>

Minnesota Judicial Branch where one can find child support court forms: [www.mncourts.gov](http://www.mncourts.gov)

County employees continue to work daily to develop and implement the local response plan for COVID-19. We will continue to work hard to promote mitigation strategies, deliver essential and emergency services, and deploy resources where they are needed most. Counties provide critical services to residents, and we will continue to do so in different ways. We are asking for your patience and understanding.

Minnesota Department of Health has set up a COVID-19 public hotline that is open 7 a.m. to 7 p.m. The hotline number is 651-201-3920 or 1-800-657-3903. The Department of Public Safety and Minnesota Department of Education have also opened a hotline focusing on community based strategies and schools. This hotline is also open from 7 a.m. to 7 p.m. This hotline number is 1-800-657-3504. Residents are encouraged to go to the Goodhue County Health and Human Services Facebook page [www.facebook.com/gchhs](https://www.facebook.com/gchhs) and the Goodhue County Website [www.co.goodhue.mn.us](http://www.co.goodhue.mn.us) for local information. Residents can also find more information on COVID-19 at [www.health.state.mn.us](http://www.health.state.mn.us). Residents can also find human services related program changes due to the COVID-19 at [www.mn.gov/dhs/covid-19/](http://www.mn.gov/dhs/covid-19/). For mental health related crisis, please contact SE Minnesota Mobile Crisis Line: 1-844-274-7472 and visit their webpage at <https://crisis2southeastmn.com/>.

For more information on Goodhue County, please visit [www.co.goodhue.mn.us](http://www.co.goodhue.mn.us)