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To: Goodhue County Technology Committee
From: John M. Smith, IT Director
Date: July 22, 2021
Subject: Technology Related Projects in 2021

Completed:

1. Replace IT Help Desk System
2. Assist with Remodel of GCSO/RWPD Patrol Office Space
3. CARES Act Funding – Mobile Radio Terminals for GCSO Dispatch
4. CARES Act Funding – Technology Upgrades for County Board
5. Mobile Text/SMS Capture and Archive
6. New In-Car Video System for Sheriff's Office
7. Extend monitoring of ADC video security system

In Progress:

1. Network Firewall Upgrades – 95% Complete
2. Upgrade/Replace Disk-To-Disk backup systems and/or Implement Cloud Based Backups
3. Relocation and Remodel of County Board Room
4. Implement Mobile Device Management System
5. Develop Policies for Website ADA Compliance
6. Network Switch Upgrades
7. Migrate to Microsoft Office/365
8. Update Support Agreements with County Police Departments
9. Major Upgrade of Property Tax System for Auditor/Treasurer Office

New Projects:

1. Backup PSAP and Mobile PSAP for GCSO Dispatch – Potential ARPA Funding
2. Migration to new Veteran Services application – Now “On Hold”
3. Move district court to separate VOIP phone system
4. Increased CyberSecurity Efforts – Potential ARPA Funding

Currently On Hold:

1. Mobile App version of County Website
2. Assist Land Use Management with Cloud Based GIS Infrastructure

No Longer Delayed due to COVID-19:

1. Complete Physical Inventory of all County Hardware and Software