



**John M. Smith**

*IT Director*

*Goodhue County*

509 W. 5th St.

Red Wing, MN 55066

Phone (651) 385-3224

Fax (651) 267-4870

---

**To:** Goodhue County Technology Committee

**From:** John M. Smith, IT Director

**Date:** April 22, 2021

**Subject:** Technology Related Projects in 2021

---

Completed:

1. Replace IT Help Desk System
2. Assist with Remodel of GCSO/RWPD Patrol Office Space
3. CARES Act Funding – Mobile Radio Terminals for GCSO Dispatch
4. CARES Act Funding – Technology Upgrades for County Board

In Progress:

1. Network Firewall Upgrades – 95% Complete
2. Mobile Text/SMS Capture and Archive
3. Upgrade/Replace Disk-To-Disk backup systems and/or Implement Cloud Based Backups
4. Relocation and Remodel of County Board Room
5. Implement Mobile Device Management System
6. Develop Policies for Website ADA Compliance
7. Network Switch Upgrades
8. Migrate to Microsoft Office/365
9. New In-Car Video System for Sheriff's Office
10. Update Support Agreements with County Police Departments
11. Major Upgrade of Property Tax System for Auditor/Treasurer Office

New Projects:

1. Backup PSAP and Mobile PSAP for GCSO Dispatch
2. Migration to new Veteran Services application
3. Move district court to separate VOIP phone system
4. Extend monitoring of ADC video security system

Currently On Hold:

1. Mobile App version of County Website
2. Assist Land Use Management with Cloud Based GIS Infrastructure

Delayed due to COVID-19

1. Complete Physical Inventory of all County Hardware and Software